BARRACUDA EMAIL FILTERING

UCP utilizes Barracuda Networks Email Security System (ESS) to scan incoming email for viruses, malware and inappropriate content. All incoming messages are logged and stored for a maximum of 30 days when they are automatically deleted. A valid message can be flagged incorrectly for a variety of reasons. Users can review the content of the their own ESS mailbox and take action for messages that have been quarantined. Users can also configure periodic notifications to be sent regarding messages that have been quarantined.

ACCESSING THE MESSAGE LOG

Browse to the following URL: <u>https://ess.barracudanetworks.com</u>

Logon using your UCP email address and UCP network password

+ https://ess.barracudanetworks.com/user/au	uth/login?return_ 🔎	🗸 🔒 🖒 📝 Barracu	ıda Networks	×					
		Email Security							
	Cloud Control	ABOUT							
Community	Account Support	Barracuda Email Security Service							
		Please log in to access your messages and settings.							
Web St		Email Address:			(ex: someone@yourdomain.com)				
Email S	Security >	Password:	Administrator login						
Archiv	er >		Log In Send Log	gin Information					
Mobile	Devices >		Log In Sena Log	gin mornauon					
Applia	nce Control								

REVIEWING THE MESSAGE LOG

Upon logon you are presented with a list of messages that have been quarantined in the past 2 days. You can change the parameters of this list by using the drop down boxes to change:

Message Filter –

- All messages delivered and non-delivered
- Allowed messages that were delivered
- Not Allowed messages that were blocked, deferred, or quarantined
 - Blocked messages that were blocked
 - Deferred messages that were deferred from delivery
 - o Quarantined messages that were quarantined

Period

• 1 day, 2 days, 1 week, 2 weeks, 1 month

Search Keywords

• Enter keywords such as the sender's name, subject line, etc. to narrow the search

MES	SAGE LOG SE	TTINGS LOG	OUT (TTHOMAN@UCPCENTRALPA.ORG) SUPPORT								
Me	ssage Log 🤇	?)									
Messag	e Filter: All	Filter: All V Reading Pane: Right Bottom Off									
Search			2 days 🗸 Search 👻 Saved Searches								
Comm	Not Spam Expo	unt Deliver Miles	elist Recategorize								
span											
	From From SonicWall Rene	To theman Quenes	Subject » Security Services Expiration Notice	Date 07:07AM	Size Delivery 10 KB Delivered	Reason					
	Emily Truong		» WEBINAR ON 10/27: Top VMware & Amazon Hybrid Cloud Use Cases	06:47AM	7 KB Delivered						
	Regus	• •	» Dedicated private space. Made easier.	10/25 1	54 KB Delivered						
	Aida Swift	0 1	» Cure male problems here	10/25 1	4 KB Not Delivered	Dealtime Rice					
	Pennsylvania Ho	0.	» Connections - October 26, 2015	10/25 0	50 KB Delivered	Realume bloc					
	Barracuda Netw	0.	» BBS490 #379334 - Backup Report - Default Backup Schedule (ADSRV01) - October 25 2	10/25 0	144 KB Delivered	Email Catego					
	Barracuda Netw		» BBS490 #379334 - Backup Report - Default Backup Schedule (NEW SQL2012r2) - October 25 2		2 KB Delivered	Email Catego					
	Barracuda Netw	,	» BBS490 #379334 - Backup Report - Default Backup Schedule (NEW_SQL201212) - Octo » BBS490 #379334 - **Backup Alert** - Default Backup Schedule (NEW SQL201212) - Octo		2 KB Delivered	Email Catego					
	Mark Wilson	,	» BE3450 #375354 - Backup Alert - Belaun Backup Schedule (NEW_SQL201212) - Octo » RE: 3CX Upgrade	10/25 0	12 KB Delivered	Email Galego					
	Korry K.		» 4 New InstaSextMatches	10/25 0	2 KB Not Delivered	Ramaouda Do					
	Alexi I. Banchero	0.1	» You Have 2 InstaDateRequests	10/25 0	1 KB Not Delivered						
	Jennette U.	0.	» You has Been Favorite F%ckbuddy Listed by Jennette Baus	10/25 0	1 KB Not Delivered						
	Mrs. Danella Duty	0.	» 1 InstaH00kupFinder Alert	10/25 0	1 KB Not Delivered						
	Mrs. Cindee Hov	0.	» You Have 1 InstaBangMatch	10/25 0	1 KB Not Delivered						
	Liva Wampole	0.1	» want to #kck Liva Wampole tonight?	10/25 0	2 KB Not Delivered						
	Lynna Dubach		» Lynna Dubach wants to add you to her f\$ckbuddy list	10/25 1	1 KB Not Delivered						
	Andee J.		» 2 Pending F@ckBuddyNow Alerts	10/25 1	1 KB Not Delivered						
	Mrs. Johnette N	0.1	» You Have 2 New InstaQuickie Alerts	10/25 1	1 KB Not Delivered						

Select a message to take an action on by clicking the box on the left side. You can then select what action to take:

- **Deliver** delivers the message to your mailbox
- Whitelist delivers the message to your mailbox and then marks the sender as safe which will help to avoid false quarantine of message from the send in the future.

ucptrain@gator3045.hostgator.com

	Email Security									
	MESSAGE LOG	SETTING	GS LOG	OUT (TTHOMAN@UCP	CENTRALPA.ORG)	SUPPORT				
	Message L	.og 🤋								
	Message Filter: All V Reading Pane: Right Bottom Off									
Search: 2 days V Search V Saved Searches										
	Spam Not Spam	Export	Deliver Whit	elist Recategorize -						
	From 🔻	To		Subject			Date	Size	Delivery	Reason
	UPS Quar	ntum V mza	arreii@ucpce	» UPS Tracking Notific	ation		10:28AM	376 KB	Not Delivered	Barracuda Rep
	Patty Winl	der ttho	man@ucpce	» Best anti-impotence of	drug available		10:05AM	3 KB	Not Delivered	Barracuda Rep
	Mark Wils	on ttho	man@ucpce	» RE: 3CX Upgrade			09:25AM	21 KB	Delivered	
	Administra	tor, C ttho	man@ucpce	» A support ticket has t	been resolved NCSI:0020	1131	09:10AM	1 KB	Delivered	
	Administra	tor, C ttho	man@ucpce	» A support ticket has t	been resolved NCSI:0020	1130	09:10AM	1 KB	Delivered	
	SonicWall	Rene ttho	man@ucpce	» Security Services Exp	piration Notice		07:07AM	10 KB	Delivered	
	Emily True	ong ttho	man@ucpce	» WEBINAR ON 10/27	: Top VMware & Amazon	Hybrid Cloud Use Cases	06:47AM	7 KB	Delivered	
	🗌 🔒 Regus	ttho	man@ucpce	» Dedicated private spa	ace. Made easier.		10/25 1	54 KB	Delivered	
	Aida Swift	ttho	man@ucpce	» Cure male problems	here		10/25 1	4 KB	Not Delivered	Realtime Block
	Pennsylva	nia Ho ttho	man@ucpce	» Connections - Octobe	er 26, 2015		10/25 0	50 KB	Delivered	
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	Barracuda	Netw itma	anager@ucp	» BBS490 #379334 - B	ackup Report - Default B	ackup Schedule (NEW_SQL2012r2) - Octob	10/25 0	2 KB	Delivered	Email Categori
	Barracuda	Netw itma	anager@ucp	» BBS490 #379334 - **	Backup Alert** - Default	Backup Schedule (NEW_SQL2012r2) - Octo	10/25 0	2 KB	Delivered	Email Categori
	Mark Wils	on ttho	man@ucpce	» RE: 3CX Upgrade			10/25 0	12 KB	Delivered	
	Korry K.	ttho	man@ucpce	» 4 New InstaSextMate	hes		10/25 0	2 KB	Not Delivered	Barracuda Rep
	Alexi I. Ba	nchero ttho	man@ucpce	» You Have 2 InstaDate	eRequests		10/25 0	1 KB	Not Delivered	Barracuda Rep
	Jennette U	J. ttho	man@ucpce	» You has Been Favori	te F%ckbuddy Listed by	Jennette Baus	10/25 0	1 KB	Not Delivered	Barracuda Rep
	Mrs Dane	lla Duty ttho	man@ucnce	» 1 InstaH00kunEinder	Alert		10/25.0	1 KB	Not Delivered	Barracuda Ren

CONFIGURE PERIODIC NOTIFICATIONS OF QUARANTIED MESSAGES

- Select the SETTINGS tab
- Select Quarantine Notifications
- Choose the interval from the drop down box Never, Daily, Weekly, Custom (further options follow when choosing Custom)
- Click Save Changes

